



COVID-19 Message

Dear Patients and family members at Braces by Garcia,

1) State of Current Affairs (MARCH 17TH, 2020)

As the World Pandemic for COVID-19 continues to unravel and evolve at an alarming rate. It has become abundantly clear that we can no longer assume that “business as usual” applies to our daily affairs.

World Health Organizations experts and the C.D.C. have clearly recommended changes to our daily lives, including work and social practices.

We have spent the majority of the last three days researching local, state, and federal health experts and resources to best understand (1) the effect the pandemic has or may have on the health of our communities, the economy and the operation in this case of our orthodontic practice, and (2) the best strategy for action both now and in the future.

2) Announcement:

In order to do our part in being good stewards of our community and to practice current infection mitigation measures and social distancing recommendations of the C.D.C., we have decided that it is prudent to temporarily close standard operations at our office.

This closure applies to all routine (non-emergency) orthodontic appointments starting:

Wednesday, March 18th, 2020 through Sunday, April 5th, 2020.

As of Wednesday March 18th, only patients with orthodontic emergencies will be attended to and during any such appointments it is recommended a minimal amount of family members attend our office. If you currently have an appointment scheduled during our planned closure dates we will be reaching out to you to reschedule over the next week.

3) Availability & Contact

Administrative Staff: will be available to be reached via text, email and phone Monday-Thursday from 8am to 3pm PST.

Clinical Staff: While our office is closed, we will be attending to orthodontic emergencies in which patients are in pain and severe discomfort.

We have implemented Texting Capabilities at our office, and this makes communication FASTER and MORE EFFICIENT,

- Office Text Number: (951) 296-5100
- Email us at staff@bracesbygarcia.com
- You can also call the office at the number above

4) Resolution

We are hopeful and remain positive this unprecedented Global Crisis should come to pass. At this point we intend to resume normal operations on Monday, April 6th 2020. We will re-evaluate the conditions continually based upon new data as it comes. Out of need we may have to prolong our hiatus and if so plan to remedy the missed and rescheduled dates ASAP.

Like everyone, we are hopeful that by taking strong measures now the overall length and depth of this crisis will be softened.

Please be well and lets all hope for a quick resolution to this situation.

Respectfully,

Dr. Jose Garcia DDS, MS